



GUAM CUSTOMS AND QUARANTINE AGENCY

CITIZEN-CENTRIC REPORT | FISCAL YEAR 2024

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CORE VALUES

- COURAGE
- QUALITY
- ACCOUNTABILITY

LEADERSHIP

Ike Q. Peredo
Director

Vincent S.N. Perez
Chief of Customs

Col. Joey T. Cruz
Assistant Chief
Logistics and Support Division

Col. Philip S.N. Tajeron
Assistant Chief
Special Enforcement Division

Col. Francis U. Fejarang
Assistant Chief
Inspection and Control Division

CONTACT US

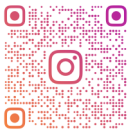
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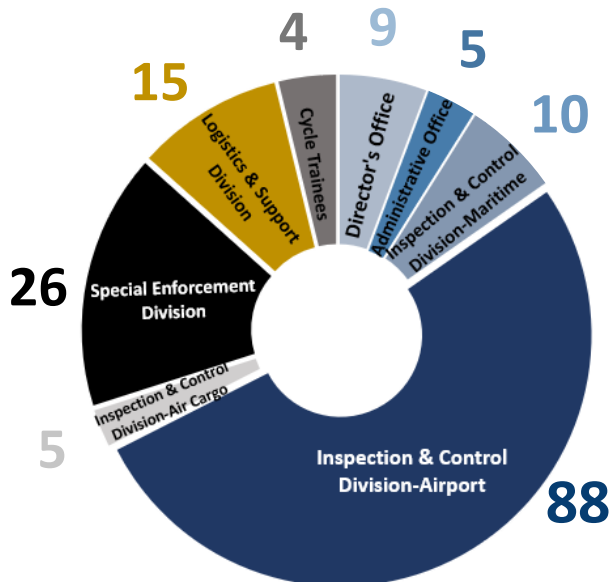


OUR HISTORY AND MISSION

In October 1952, the Guam Department of Commerce Port Security Division was created and charged with carrying out customs enforcement activities for the island of Guam. In 1971, Executive Order No. 71-21 changed the name and organization of the Port Security Division to the Customs and Quarantine Division. In October 1994, the division detached from the Guam Department of Commerce and became what is known today as the Guam Customs and Quarantine Agency—our island’s *“First Line of Defense”*. Our officers enforce local and federal laws and regulations, and are responsible for protecting our border, securing ports of entry, and facilitating legitimate trade, commerce, and travel. Our mission is to enhance the quality of life and protect the people of Guam by intercepting importations of illicit drugs and narcotics; protecting native flora and fauna from the introduction of injurious pests and diseases; preventing the introduction of communicable diseases; ensuring the safety and legitimacy of imported goods and commodities; generating government revenue through the assessment and collection of Use Taxes on imported merchandise; deterring fraudulent and illicit activities in interstate commerce; controlling commodity exports or technical data to protect national security, short supply, and foreign policy; and protecting against terrorism. Our guiding statute is Title 5 Guam Code Annotated Ch. 73.

HELP US GUARD OUR ISLAND HOME. REPORT SMUGGLING AT (671) 642-8071/2.

OUR WORKFORCE



141
CUSTOMS OFFICERS

17
CIVILIAN STAFF

4
OFFICER TRAINEES

162
TOTAL

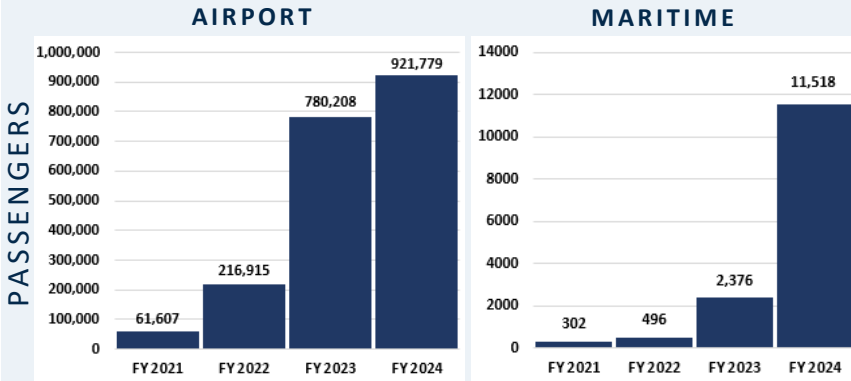
ATTRITION FY'24 **12**



PERFORMANCE

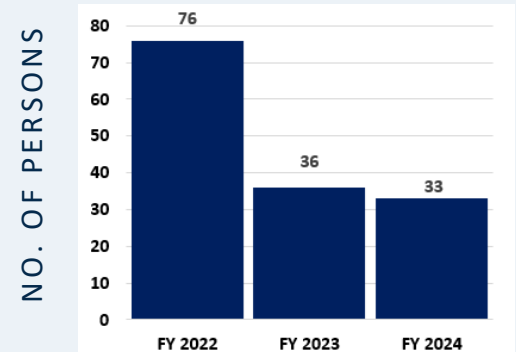
PASSENGER ARRIVALS

AIRCRAFT AND VESSEL PASSENGERS AND CREW SCREENED BY A CUSTOMS OFFICER



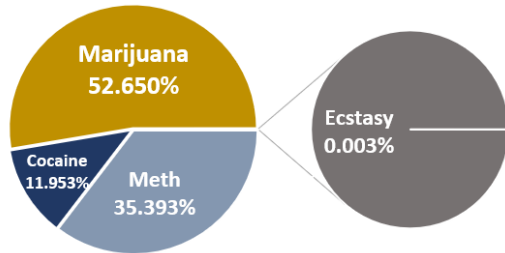
ILLEGAL ARRIVALS

INDIVIDUALS WHO VIOLATED GUAM ENTRY LAWS AND REQUIREMENTS BY ARRIVING BY VESSEL WITHOUT NOTICE



DRUG SEIZURES

309,546.2G + OR 682.4 LBS.+
FY 2024 TOTAL



DRUGS & NARCOTICS	FY 2020	FY 2021	FY 2022	FY 2023	FY 2024
Methamphetamine	36,336.4g	75,839g	50,808.6g	17,388g	109,555g
Fentanyl	0g	0g	79.4g	8.5g	0g
Cocaine	0g	0g	250g	390g	37,000g
Heroin	0g	0g	66g	0g	0g
Ecstasy/MDMA	0g	0g	38.2g	18.6g	10.8g
Marijuana	11,206.69g	88,016g	66,782.2g	28,293.8g	162,972.64g

OTHER DRUGS SEIZED IN FY 2024 BY GRAMS AND/OR PILL COUNT:

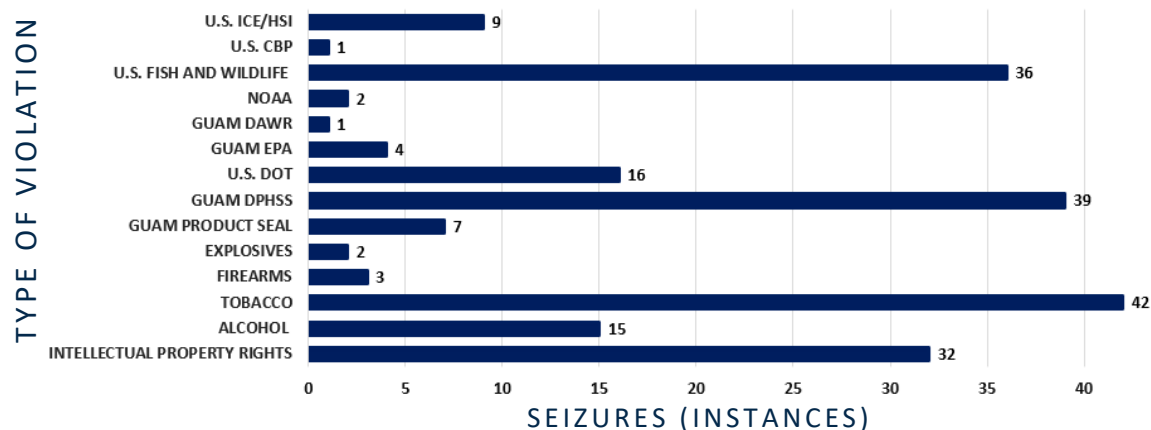
3g	37g/90 pills	63g	14 pills	16 pills	28 pills
PSILOCYBIN MUSHROOMS	OXYCODONE	TRAMADOL	KETAMINE	BENZODIAZEPINE	XANAX

BIOSECURITY SEIZURES

PLANT AND ANIMAL PRODUCTS DESTROYED OR RE-EXPORTED DUE TO THE PRESENCE OF INVASIVE/ACTIONABLE PESTS, PATHOGENS, SMUGGLING, PROHIBITED ENTRY, OR OTHER REASONS OF NON-COMPLIANCE.



OTHER REGULATORY VIOLATIONS



NOTE: EACH SEIZURE REFLECTS A SINGLE INSTANCE IN WHICH A SEIZURE WAS MADE. EACH SEIZURE VALUE DOES NOT EQUAL TO THE PIECE COUNT OF PRODUCTS IN A SINGLE SEIZURE. FOR EXAMPLE, ONE SEIZURE COULD HAVE A CORRESPONDING PIECE COUNT OF X NUMBER OF INDIVIDUAL PIECES, BOXES, PACKAGES, ETC. RANGING FROM A FEW ITEMS TO TENS OF THOUSANDS OF ITEMS.



FINANCES

CQA generates revenues through the collection of a **Passenger Inspection Fee**, which is applied to the tickets of passengers arriving at the A.B. Won Pat International Airport, and a **Cargo Inspection Fee**, which is applied to all shipments imported into Guam at the Integrated Air Cargo Facility and Jose D. Leon Guerrero Commercial Port. These fees are intended to recover the costs of services for customs operations mandated by local and federal law. The Passenger Inspection Fee is collected by the Guam International Airport Authority and deposited into the Government of Guam's Customs, Agriculture, and Quarantine Inspection Services Fund (CAQIS). The Cargo Inspection Fee is also deposited into the CAQIS.

<p style="text-align: center;">\$</p> <p style="text-align: center;">FY 2024</p> <p style="text-align: center;">GOVERNMENT OF</p> <p style="text-align: center;">GUAM BUDGET</p> <p style="text-align: center;">APPROPRIATIONS</p> <p style="text-align: center;">\$14,467,206</p> <p style="text-align: center;">GENERAL FUND</p> <p style="text-align: center;">\$6,074,666</p> <p style="text-align: center;">SPECIAL FUND</p> <p style="text-align: center;">\$20,541,872</p> <p style="text-align: center;">TOTAL</p> <p><i>* CQA Accrual Tracking</i></p>	Revenues	FY 2021	FY 2022	FY 2023	FY 2024
	Passenger Inspection Fee	\$653,964.94	\$2,567,587.09	\$5,797,926.52	\$7,322,026 *
	Cargo Inspection Fee	\$1,730,008.68	\$992,482.29	\$1,435,030.93	\$1,577,743 *
	TOTAL	\$2,383,973.62	\$3,560,069.38	\$7,232,957.45	\$8,899,769
	Personnel Expenditures	FY 2021	FY 2022	FY 2023	FY 2024
	Regular	\$6,864,796.83	\$10,482,102.83	\$10,080,160.87	\$10,390,801
	Overtime	\$0	\$41,247.41	\$408,560.80	\$158,347
	Benefits	\$2,535,185.71	\$2,865,851.94	\$3,221,145.97	\$3,724,318
	TOTAL	\$9,399,982.54	\$13,389,202.18	\$13,709,867.64	\$14,273,466
	Operations Expenditures	FY 2021	FY 2022	FY 2023	FY 2024
	Travel	\$0	\$0	\$0	\$0
	Contractual Services	\$212,513.14	\$175,722.47	\$566,694.13	\$409,864
	Office Space Rental	\$304,219.62	\$2,018,007.40	\$2,472,967.08	\$3,052,688
	Supplies and Materials	\$28,727.72	\$49,095.65	\$95,260.55	\$83,922
	Equipment	\$0	\$0	\$81,005.00	\$33,055
	Miscellaneous	\$0	\$87,580	\$54,950.00	\$249,578
Prior Year Retirement (MLWOP)	\$0	\$15,555.10	\$75,000.00	\$0	
TOTAL	\$573,167.49	\$2,420,701.32	\$3,472,386.90	\$3,829,107	
Others	FY 2021	FY 2022	FY 2023	FY 2024	
Utilities	\$27,707.01	\$74,740.70	\$88,834.18	\$68,075	
Capital Outlay	\$292,736	\$224,176.30	\$37,675.96	\$152,064	
TOTAL	\$320,443.01	\$298,917	\$126,510.14	\$220,139	

INTERNAL AFFAIRS INVESTIGATIONS

CLASSIFICATION	Total Number	FINDINGS					DISPOSITION				
		Unfounded	Exonerated	Not Sustained	Sustained	Closed to File	Pending	Counseling	Oral/Written Reprimand	Adverse Action	Other Action
Unsatisfactory Performance	1				1	1			1		
Use of Force	0										
Conformance to Law	0										
Use and Care of Equipment	1				1	1			1		Pay for Repairs
Unbecoming Conduct	3			1	2	3				15-day Suspension	
Reporting for Duty	0										
Dissemination of Information	0										
Insubordination	0										
TOTAL COMPLAINTS	5			1	4	5			2	1	

GLOSSARY

UNFOUNDED: Allegation is false, not factual.

EXONERATED: Incident did occur, but was lawful and proper.

NOT SUSTAINED: Lack of evidence to prove or disprove the allegations.

SUSTAINED: Allegation is supported by sufficient evidence.



OUTLOOK

WORKFORCE ENHANCEMENT

This fiscal year, CQA graduated a 13th Cycle of 36 trainees and a 14th Cycle of 3 trainees. The total number of officers at the end of the fiscal year was to 135, attributed to 6 retirements, 4 resignations, and 2 officer deaths. Toward the end of the fiscal year, CQA graduated 4 handlers under its Drug Detector Dog Unit and welcomed 3 handlers into its Agriculture Canine Unit, who were trained at the National Detector Dog Training Center in Georgia.

PROGRESS TOWARD CUSTOMS DATA MANAGEMENT INFORMATION SYSTEM

Bill 176-37 was signed into law on April 2, 2024. Now Public Law 37-82, the measure authorizes CQA to promulgate rules and regulations through the Administrative Adjudication Act process to adopt and implement an automated system for customs data and the Harmonized Commodity Description and Coding System.

MOVEMENT ON STERILE SATELLITE INSPECTION FACILITY PROJECT

CQA was selected to receive \$2 million in Community Project Funding under the U.S. Department of Transportation (U.S. DOT) Maritime Administration Fiscal 2024 Port Infrastructure Development Program. This funding will go toward the architectural and engineering phase for CQA’s first sterile satellite inspection facility at the Jose D. Leon Guerrero Commercial Port. This new facility will provide the critical, hardened infrastructure and greater capacity for our agency to more effectively screen the estimated 95% of imports coming through Guam’s maritime port.

CQA HEADQUARTERS, ADMINISTRATIVE OFFICES TO RELOCATE TO AIRPORT FOR COST SAVINGS

CQA will be moving its headquarters and administrative offices from the Guam Integrated Air Cargo Facility (GIACF) to the A.B. Won Pat International Airport. The move will save CQA approximately \$234,000 annually by eliminating the cost of rent for the current office space at the GIACF. Following reconfigurations to the space, the move will allow us to optimize use of our current footprint at the airport, which CQA rents at a cost of \$2,014,824 annually. The funding will be sourced from CQA's service charge collections.

MODERN TECHNOLOGY

CQA is pursuing the acquisition of a new mobile container X-ray scanner, handheld X-ray scanners, and additional maritime port equipment through the U.S. DOT’s Port Security Grant Program.

CHALLENGES

FUNDING

CQA’s operations are funded by the Agency’s collection of the Customs, Agriculture, and Quarantine Inspection Service Charges (CAQISC) from travelers and cargo arriving at Guam’s ports of entry. Due to the Covid-19 pandemic in 2020, the Agency remains in recovery from a decrease in revenues as a result of the decrease in passenger arrivals to Guam. Although the FY 2023 airline passenger arrival numbers are 2.88% higher than in FY 2020, revenues collected through the CAQISC remain at less than 50% of pre-Covid totals. CQA continues to receive funding from the Government of Guam’s General Fund in order to cover shortfalls in fees collected through the CAQISC.

TECHNOLOGY AND RESOURCES

In addition to the implementation of an automated customs data management information system, CQA must expand its inventory of information technology systems, mobile and static scanners, cross-terrain vehicles, and more advanced surveillance technology. Funding shortfalls and laborious procurement processes have both challenged and delayed these acquisitions.

OFFICER SHORTAGE

As a result of officer retention challenges, CQA continues to operate with less than 50% of its adequate officer workforce, which is approximately 300 officers. The Agency has experienced attrition due to retirements, resignations by officers who have been recruited into higher-paying positions, death, and other unforeseen circumstances. Although the Agency anticipates the recruitment of officer trainees each year moving forward, it will take several years before the ideal number of officers is met. Bolstering the number of customs officers at Guam’s borders will ensure a greater interdiction of illegal drugs, invasive species, unsafe goods, communicable diseases, and individuals with malicious or criminal intent.



If there is any additional information you would like to see in this report, write to us at inquire@cqa.guam.gov, or call (671) 475-6202. This report, and those from previous years, can be viewed at cqa.guam.gov.